DIRECT CAUSE METHOD (PROCESS) W1: During process, feeder operator do manual browsing before transfer to feeder area (no scratches detect). Upon folding no scratches detected by the operator and posible that the scratches occur when the item pass through to conveyor. INDIRECT CAUSE METHOD (PROCESS) W1: Getting the item to the coveyor is posible to have scraches if the operator do improper handling of item cause this item is prone to scratches.





PRODUCTION ACTION PLAN

- > Re-orientation to all operator regarding scratch issue
- > call the attention of PIC/Leader for any abnormality encountered.
- > checking next plan with same item code for the said issue (for investigation)



